



Questions You Might Have about HEART

▶ **Why did the name change?**

Brian is launching a nationwide franchise called HEART Certified Auto Care. Why aren't we using the Duxler name? The Moak family originally bought one Duxler store before expanding to three locations. But there are still other Duxler stores, so we needed to come up with a new name. We chose HEART, because it represents our core values: Helping Everyone Achieve Reliable Transportation.

▶ **Can I still use my Duxler coupons?**

Yes! All coupons still valid for Duxler will be accepted at any of our HEART locations.

▶ **Will my repairs be completed by the same technicians?**

Yes, all of our knowledgeable technicians are still here, and they have the same dedication to your car that they did before.

▶ **Will pricing change now?**

There are no changes in pricing.

▶ **Is Brian still the owner? Who owns HEART?**

Brian is still the owner.

▶ **Can I still use the discount on work recommended when it was called Duxler?**

Yes! Any discounts on recommended work remain valid at our HEART locations.

▶ **Are estimates from Duxler still valid?**

Yes, all estimates from Duxler remain valid for the time included on the estimate.

▶ **Will my Duxler repair warranties be honored by HEART?**

Yes, all valid Duxler repair warranties will be honored at any of our HEART locations.

Helping **E**veryone **A**chieve **R**eliable **T**ransportation

www.HEARTautocare.com